

Syllabus for Master of Business Administration, 3<sup>rd</sup> Semester Functional Area Specialization: International Business Management Subject Name: International Marketing Management (IMM) Subject Code: 4539241

With effective from academic year 2018-19

### 1. Learning Outcomes:

<b>Learning Outcome Component</b>	Learning Outcome (Learner will be able to)			
Business Environment and Domain Knowledge (BEDK)	<ul> <li>Analyze the environmental variables that influence international marketing for a given firm or industry.</li> <li>Describe the strategies and tactics that can lead to successful international marketing.</li> </ul>			
Critical thinking, Business Analysis, Problem Solving and Innovative Solutions (CBPI)	• <i>Produce</i> a comprehensive international marketing plan and marketing strategy.			
Global Exposure and Cross- Cultural Understanding (GECCU)	• Explain the impact of global and regional influences of products and services for consumers and businesses.			
Social Responsiveness and Ethics (SRE)	• <i>Illustrate</i> the necessary modifications that need to be made to the marketing mix, to cater to the values, ethics and cultural sensitive of the foreign market.			
Effective Communication (EC)	• Analyze a real-world case study involving complicated international marketing issues and propose recommendations in both written form and in the form of a group presentation.			
Leadership and Teamwork (LT)	• <i>Compare</i> and <i>contrast</i> the global marketing strategies of multi-national enterprises with typical strategies of small-to medium-sized businesses.			

#### **Correlation Levels:**

## 1 = Slight (Low); 2 = Moderate (Medium); 3 = Substantial (High), "-"= no correlation

Sub. Code: 4539241	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9
LO1: Analyze the environmental variables that influence international marketing for a given firm or industry.	3	3	3	-	3	1	-	1	2
LO2: <i>Describe</i> the strategies and tactics that can lead to successful international marketing.	3	3	1	2	2	1	-	1	2
LO3: <i>Produce</i> a comprehensive international marketing plan and marketing strategy.	1	1	3	2	3	1	-	1	1
LO4: <i>Explain</i> the impact of global and regional influences on products and services for consumers and businesses.	2	2	2	2	2	1	1	1	1



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LO5: <i>Illustrate</i> the necessary modifications that need to be made to the marketing mix, to cater to the values, ethics and cultural sensitive of the foreign market.	1	•	-	2	2	•	3		2
LO6: Analyze a real-world case study involving complicated international marketing issues and propose recommendations in both written form and in the form of a group presentation.	-	2	3	3	2	1	1	1	1
L07: Compare and contrast the global marketing strategies of multi-national enterprises with typical strategies of small-to medium-sized businesses.	-	-	3	3	3	-	1	-	2

2. Course Duration: The course duration is of 40 sessions of 60 minutes each.

#### 3. Course Contents:

Module No:	contents:	No. of Sessions	70 Marks (External Evaluation)
I	<ul> <li>Introduction to International Marketing:</li> <li>Definition, Nature, Importance &amp; Scope, International Marketing Management Process, Influence of physical, economic, socio, cultural, political and legal environments on international marketing, scanning and monitoring global marketing environment</li> </ul>	10	18
II	<ul> <li>International Market Segmentation and Positioning:</li> <li>Screening and market selection</li> <li>International marketing research</li> <li>Information for international marketing decisions</li> <li>Market entry strategies</li> <li>International Product Planning:         <ul> <li>Product and Service decisions, standardization v/s adaptation, Country – of – origin effect, managing the product line, International Product Life Cycle, New Product Development</li> </ul> </li> </ul>	10	18
III	Pricing for International Markets:  • Factors affecting international pricing decisions, international pricing process and policies, transfer pricing	10	17



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	International Distribution:		
	• Distribution channels, selection of overseas agents,		
	international logistics, transportation, warehousing,		
	insurance		
	International Promotion:		
IV	• Issues and challenges in communicating across countries, international promotional tools — Advertising, personal selling, publicity and sales promotion, developing an international promotion campaign, trade fairs, exhibitions	10	17
	Organizing and Control		
	Practical:		
V	<ul> <li>Student should study at least four to five Cases in above areas of subject as applied in any one Company / SME, and make a Public Presentation the class in presence of preferably an International Marketing / Export Manager / Consultant.</li> <li>Students may visit an export firm and identify its reasons for entering into international markets. Subsequently, they can correlate the motives and entry strategies with the concepts taught in class.</li> <li>Identify through secondary data, how transnational firms and MNCs adapt / standardize their offerings.</li> </ul>		(30 marks CEC)

### 4. Pedagogy:

- ICT enabled Classroom teaching
- Case study
- Practical / live assignment
- Interactive class room discussions

### 5. Evaluation:

Students shall be evaluated on the following components:

	Internal Evaluation	(Internal Assessment- 50 Marks)
A	<ul> <li>Continuous Evaluation Component</li> </ul>	30 marks
	<ul> <li>Class Presence &amp; Participation</li> </ul>	10 marks
	• Quiz	10 marks
В	Mid-Semester examination	(Internal Assessment-30 Marks)
C	End –Semester Examination	(External Assessment-70 Marks)

#### 6. Reference Books:

No.	Author	Name of the Book	Publisher	Year of
				Publication / Edition
1	Warren K. Keegan, Mark C. Green	Global Marketing	Pearson	2016 / 9 <sup>th</sup>
2	Gautam Dutta	Global Marketing	Pearson	2017 / 1 <sup>st</sup>
3	Michael R. Czinkota, IkkaARonkainen	International Marketing	Cengage	2017 / 10 <sup>th</sup>
4	Rakesh Mohan Joshi	International	Oxford	2014 / 2 <sup>nd</sup>



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		Marketing		
5	Justin Paul, Ramneek Kapoor	International Marketing: Text and Cases	ТМН	2012 / 2 <sup>nd</sup>
6	P K Vasudeva	International Marketing	Excel	Latest
7	Sak Onkvisit John J. Shaw	International Marketing	PHI	Latest
8	Philip R. Cateora, Mary C. Gilly, John L. Graham	International Marketing	McGraw Hill	2017 / 15 <sup>th</sup>
9	R. Srinivasan	International Marketing	PHI	2016 / 4 <sup>th</sup>

Note: Wherever the standard books are not available for the topic appropriate print and online resources, journals and books published by different authors may be prescribed.

### 7. List of Journals / Periodicals / Magazines / Newspapers / Web resources, etc.

- 1. International Journal of Logistics and Supply Chain management
- 2. Asia Pacific Journal of Marketing
- 3. International Journal of Advertising
- 4. Global journal of Marketing
- 5. International Journal of Marketing Studies