Syllabus for Master of Business Administration, 4th Semester Subject Name: Managing Digital Innovation and Transformation Subject Code: 1549612

With effective from academic year 2020-21

1. Learning Outcomes:

Learning Outcome Component	Learning Outcome (Learner will be able to)
Business Environment and Domain Knowledge (BEDK)	 Explain the concepts of digitization and how these are related to solve current and future challenges linked to digital change. Evaluate the probable impact of future IT innovations
Critical thinking, Business Analysis, Problem Solving and Innovative Solutions (CBPI)	 Create technological innovative solutions for critical business problems Integrate the business processes and technology to gain competitive advantage.
Global Exposure and Cross-Cultural Understanding (GECCU)	• <i>Illustrate</i> reasonable knowledge of the most advanced and practical digital transformation frameworks across the world.
Social Responsiveness and Ethics (SRE)	 Design solutions to solve social issues through digital innovations Develop a conscience to safeguard ethical concerns while adopting digital innovations.
Effective Communication (EC)	• Assess the needs of the system and clearly communicate the proposed changes through collaborative and participative communication
Leadership and Teamwork (LT)	• <i>Develop</i> qualities to lead teams for transforming organizations through digital innovations.

LO – PO Mapping: Correlation Levels:

1 = Slight (Low); 2 = Moderate (Medium); 3 = Substantial (High), "-" = no correlation

Sub. Code: 1549612	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9
LO1: <i>Explain</i> the concepts of digitization and how these are related to solve current and	3	3	1	1	1	1	1	1	2
future challenges linked to digital change.									
LO2: <i>Evaluate</i> the probable impact of future IT innovations	3	3	2	1	2	-	-	1	3
LO3: <i>Create</i> technological innovative solutions for critical business problems	2	3	3	ı	1	2	1	2	2
LO4: <i>Integrate</i> the business processes and technology to gain competitive advantage.	2	3	3	2	2	1	ı	2	3
LO5: <i>Illustrate</i> reasonable knowledge of the most advanced and practical digital transformation frameworks across the world.	2	3	1	1	3	2	-	1	2



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LO6: <i>Design</i> solutions to solve social issues through digital innovations	2	2	3	-	1	-	2	3	1
LO7: <i>Develop</i> a conscience to safeguard ethical concerns while adopting digital innovations.	2	2	3	2	1	3	3	1	3
LO8: Assess the needs of the system and clearly communicate the proposed changes through collaborative and participative communication	1	2	3	3	-	2	-	1	1
LO9: Develop qualities to lead teams for transforming organizations through digital innovations.	3	2	3	1	1	3	-	2	3

2. Course Duration: The course duration is of 40 sessions of 60 minutes each.

3. Course Contents:

Module No:	Contents	No. of Sessions	70 Marks (External Evaluation)
I	 Introduction to Digital Innovation: Digital Innovation Different Perspectives of digitization Strategic Challenges of Digital Innovation and Transformation Reaping Value From Digitalization - Untapped Opportunities, Digital Platforms Understanding Transformation: Business process transformation Product or service digitization Customer engagement and experience Ecosystem and business model IT delivery and transformation Digital disruption Technological developments leading to digital innovation- Artificial Intelligence, Machine Learning, IOT, Blockchain, Social computing 	10	17
II	 Strategic Management of Technology and Innovation: Technological innovation and business strategy Managing disruptive innovations and technological transitions 	10	18

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	 The Technology S-Curve and its implications on IS strategies Innovation strategies, and their implementation Online business models – technology mediated platform networks 		
III	Designing Information Capabilities for Competitive Advantage: IT Capability and firms Competitive advantage Value chain network Dynamic integration of business processes and technology Impact of IT on operating models Impact of IT on innovation and decision-making within firms Technology marketing	10	18
IV	 Challenges in the digital economy: Organization and cultural issues - building and managing a virtual organization Management challenges of networked business Role of leadership and management. Managing Transformation: Cloud computing Change management Process reengineering Testing and training Governance and communications 	10	17
V	Practical: Case studies like Reliance industries, Amazon, Google, Examples from Media and entertainment/ Healthcare / Financial Service industry	-	(30 marks CEC)

4. Pedagogy:

- ICT enabled Classroom teaching
- Case study
- Practical / live assignment
- Interactive class room discussions

5. Evaluation:

Students shall be evaluated on the following components:

	Internal Evaluation	(Internal Assessment- 50 Marks)
A	Continuous Evaluation Component	30 marks
	Class Presence & Participation	10 marks



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	• Quiz	10 marks
В	Mid-Semester examination	(Internal Assessment-30 Marks)
C	End –Semester Examination	(External Assessment-70 Marks)

6. Reference Books:

Sr.	Author	Name of the Book	Publisher	Year of
No.				Publication
1	Joe Peppard & John Ward	The Strategic Management of Information Systems: Building a Digital Strategy	Wiley	2016 / 4 th
2	Robert D. Galliers, Dorothy E. Leidner (Eds)	Strategic Information Management Challenges and Strategies in Managing Information Systems	Routledge	Latest Edition
3	Michael Lewrick, Patrick Link, LaryLeifer	The Design Thinking Playbook: Mindful Digital Transformation of Teams, Products, Services, Business and Ecosystems.	Wiley	2018 / 1 st
4	Neil Perkin, Peter Abraham	Building the Agile Business through Digital Transformation	Kogan Page	2017 / 1 st
5	Andrew Wood	Digital Transformation: Strategy and Tactics	Amazon Digital	2015

Note: Wherever the standard books are not available for the topic appropriate print and online resources, journals and books published by different authors may be prescribed.

7. List of Journals / Periodicals / Magazines / Newspapers / Web Resources, etc.

- 1. Digital Innovation and Strategic Transformation
- 2. International Journal of Innovation and Technology Management
- 3. International Journal of Business Innovation and Research

8. Suggested Readings

- Vrande, Vareska Van de; Vanhaverbeke, Wim; Gassmann, Oliver, Broadening the scope of open innovation: past research, current state and future directions, International Journal of Technology Management, Volume 52, Numbers 3-4, 11 October 2010, pp. 221-235(15). Inderscience Publishers
- Christopher M. McDermotta, , and Gina Colarelli O'Connor, Managing radical innovation: an overview of emergent strategy issues, Journal of Product Innovation Management, Volume 19, Issue 6, November 2002, Pages 424-438. Elsevier.
- Chidamber, Shyam R; Kon, Henry B, A research retrospective of innovation inception and success: the technology-push, demand-pull question, International Journal of Technology Management, Volume 9, Number 1, 23 May 2009, pp. 94-112(19). Inderscience Publishers
- Michael D Williams, Yogesh K Dwivedi, BanitaLal and Andrew Schwarz Contemporary trends and issues in IT adoption and diffusion research, Journal of Information Technology (2009) 24, 1–10; 20 January 2009.