

# **GUJARAT TECHNOLOGICAL UNIVERSITY**

## Syllabus for Master of Business Administration, 1<sup>st</sup> Semester Subject Name: Organizational Behaviour Subject Code: 1519502

With effective from academic year 2020-21

# 1. Learning Outcome:

Learning Outcome Component	Learning Outcome (Learner will be able to)		
Business Environment and Domain Knowledge (BEDK)	• <i>Analyze</i> workplace behaviours using the theoretical frameworks and perspectives.		
Critical thinking, Business Analysis, Problem Solving and Innovative Solutions (CBPI)	• <i>Develop</i> knowledge and skills to formulate strategies and recommendations to achieve organization behavioural outcomes.		
Global Exposure and Cross- Cultural Understanding (GECCU)	• <i>Assess</i> the impact of different cultures on the individual's behaviour and thereby its influence on group dynamics and business performance.		
Social Responsiveness and Ethics (SRE)	• <i>Evaluate</i> social and ethical implications of strategies to achieve desired organization behavioural outcomes.		
Effective Communication (EC)	• <i>Analyze</i> and <i>differentiate</i> tactics of communication for improving organizational effectiveness.		
Leadership and Teamwork (LT)	<ul> <li><i>Build</i> people and leadership skills essential for managerial success.</li> <li><i>Examine</i> group dynamics, group types and team working techniques.</li> </ul>		
	• <i>Identify</i> leadership styles and the role of leaders in a decision making process		

# 2. Course Duration: The course duration is of 40 sessions of 60 minutes each.

## 3. Course Contents:

Module No:	Module Content	No. of Sessions	70 Marks (External Evaluation)
I	<ul> <li>Foundations of Management and O.B:</li> <li>Concepts of Management, Science or Art, Management and Administration, Management thoughts by Management Gurus, Functions of Management, Types of Business Organization, Managerial roles, Overview of management process.</li> <li>Concepts of O.B:</li> <li>Understanding OB</li> <li>Model of OB</li> <li>Disciplines contributing to the field of OB</li> </ul>	10	17
Ш	<b>Understanding dynamics of Individual behavior:</b> Understanding Personality, Values, Attitude and their impact on behavior at work, Understanding motivation at work	10	17
ш	<b>Understanding dynamics of Group behavior:</b> Understanding the process of Perception: How we make sense of Our environment , Understanding Groups and Teams, Group Dynamics, Transactional Analysis, Organizational Change and stress Management	10	18



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	Understanding Organizational dynamics of Behaviour:		
	Conflict and Negotiation		
	Understanding Decision-making		
	Understanding Power and Organizational Politics		
	Organizational Culture		
IV	Basic Theories of Leadership	10	18
	<ul> <li>Behavioral theories</li> </ul>		
	• Fiedler model		
	• LMX theory		
	• Path-goal theory		
	Contemporary Issues in Leadership Practice		
	Small project on individual Role Model (famous Indian or		
	International Leaders)		(30 marks
	Case studies on Leadership Styles		
$\mathbf{V}$	• Organizational study on Monetary and Non-Monetary		CEC)
	Motivation given to their employees at all levels		
	• Making students understand Group Dynamics by		
	assigning group & team building exercises		

#### 4. Pedagogy:

- ICT enabled Classroom teaching
- Case study
- Practical / live assignment
- Interactive class room discussions

#### 5. Evaluation:

Students shall be evaluated on the following components:

	Internal Evaluation	(Internal Assessment- 50 Marks)		
Α	Continuous Evaluation Component	30 marks		
	Class Presence & Participation	10 marks		
	• Quiz	10 marks		
В	Mid-Semester examination	(Internal Assessment-30 Marks)		
С	End –Semester Examination	(External Assessment-70 Marks)		

## 6. Reference Books:

No.	Author	Name of the Book	Publisher	Year of Publication /
1	Stephen Robbins	Organizational Behavior	Pearson	Edition 13th or
1	Stephen Robbins	Organizational Denavior	Education	Latest Edition
2	Margi Parikh & Rajan	Organizational Behavior	McGraw-Hill	2010, Latest
	Gupta			Edition
3	K. Aswathappa	Organizational	Himalaya	Latest Edition
		Behaviour		
4	Tripathy PC and Reddy	Principles of	McGraw-Hill	Latest edition
	PN	Management		



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5	Udai Pareek	Understanding	Oxford	2nd Ed, Latest
		Organizational	University Press	
		Behavior	-	
6	Fred Luthans	Organizational Behavior	McGraw-Hill	Latest Edition
7	Gregory Moorhead	Organizational	Jaico Publication	Latest Edition
	& Ricky W. Griffin	Behaviour		
8	Niraj Kumar	Organizational	Himalaya	Latest Edition
		Behaviour		
9	PG Acquinas	Organizational	Excel Books	Latest Edition
		Behaviour		
10	Debra L. Nelson &	Organizational	Cengage Learning	5th Edition
	James C. Quick	Behaviour		
11	Mirza Saiyadain, J. S.	Case in Organization	Mcgraw-Hill	Latest Edition
	Sodhi and Rama J. Joshi	Behaviour and HRM		
12	Robert Kreitner and	Organizational	Mcgraw-Hill	Latest Edition
	Angelo Kinicki	Behaviour		
13	S. S. Khanka	Organizational	Vikas Publishing	Latest Edition
		Behaviour		
14	Kavita Singh	Organizational	Pearson Edition	Latest Edition
		Behaviour		

**Note:** Wherever the standard books are not available for the topic appropriate print and online resources, journals and books published by different authors may be prescribed.

## 7. List of Journals / Periodicals / Magazines / Newspapers / Web resources, etc.

- 1. Journal of Organizational Behaviour
- 2. Research in organizational behavior
- 3. Organizational behavior & Human Decision processes
- 4. Harvard Business Review
- 5. Journal of Management